

Welcome to Turf Valley Resort!

Thank you for choosing Turf Valley Resort for your stay! As a family-owned and operated business, we put the health and safety of our guests and team members at the highest priority. In an effort to minimize contact but still remain in the spirit of hospitality, we've made quite a few changes to our daily operations. To limit contact, our housekeeping team will not be providing daily service. Should you need additional items in your room, such as towels or toiletries, please dial the front desk at extension 2200 and they will be happy to assist you. For a full list of everything we are doing, visit our website to view our "Commitment to Cleanliness."



We ask that everyone in your party wear a face covering when leaving your hotel room, except for when eating or drinking in the restaurant and meeting rooms.



In-Room Dining is available for breakfast and dinner, lunch (Mon - Sat), and brunch (on Sun only). Please see the page attached for the dinner menu, and dial extension 2150 to place your order. To see the menus for breakfast, brunch and lunch, please ask for a copy at the front desk or visit TurfValley.com/RoomService



The Spa is Open! Book your appointment by dialing extension 2841, or call 410.203.2755. To view the list of services, visit TurfValley.com/Relax



Alexandra's American Fusion, located on the Lower Level of the Resort, is open daily. Happy Hour drink specials are available Monday through Friday, 5:00 - 7:00pm. View the menu online, www.AlexandrasRestaurant.com. To make your reservation, dial extension 2150 or call 410.480.2400.

MONDAY - SATURDAY

Breakfast: 7:00 - 11:00am

Lunch: 11:00am - 2:00pm (*closed 2:00 - 5:00pm*)

Dinner: 5:00 - 9:00pm

SUNDAY

Breakfast: 7:00 - 11:00am

Brunch: 11:00am - 2:00pm (*closed 2:00 - 5:00pm*)

Dinner: 5:00 - 9:00pm



The Indoor Pool is open daily, 7:00am - 9:00pm.

On behalf of our entire team, I extend a warm welcome and thank you for being our guest. If there is any way we can make your stay more enjoyable, please let us know by dialing "0" from your hotel phone at any time to speak with a Guest Services Representative.

Sincerely,

Peter Mangione
General Manager



Helpful Information

Alexandra's American Fusion Restaurant

2150

Located on the lower level, offering a la carte for breakfast, lunch and dinner. Brunch is available on Sunday's only.

ATM

Can be found in the hotel lobby, near the front desk.

Business Services

2200

Visit the hotel lobby to find our business center, featuring computers and complimentary printing services. Please inquire at the front desk about our copying and faxing services.

Check-Out Time: 11:00 am

Luggage can be stored with the Bell Staff.

Emergency - Call 911 Immediately

2200

Please notify the Front Desk in the case of an emergency.

Fitness Center

Open 24 Hours Daily.

Front Desk

2200

Golf Shop

2118

The golf courses are currently undergoing a major renovation, and are not available for play until May of 2021.

Ice Machines

Located on every guest floor.

In-Room Dining

2100

Please see the menu given to you upon arrival for room service food and beverage selections.

Lost and Found (Hotel)

2200

Please contact the Front Desk.

Luggage Storage

2200 Pantry

2200

Located adjacent to the Front Desk. Assorted hot and cold snacks, sodas and selected beer and wine. Open 24 Hours Daily.

Pets

Dogs are allowed with a charge of \$75 per dog. Maximum of two dogs per room.

Each dog must be under 60 pounds.

Reservations (Hotel)

2222

Safe Deposit Boxes

2200

Place your valuables in a Safe Deposit Box, available at no charge. Please contact the Front Desk.

Spa

2841

Wake-up Call

2200